**Steps for Addressing a Code of Conduct Complaint**

The Board of Directors (OR appoint a point person on the board that accepts complaints.) will review any Code of Conduct complaints with the Board of Directors (or outline that a committee should be appointed with 3 or more board members to review the matter).

1. If a credible allegation of a Code of Conduct violation is received, the CLUB will provide notice of the accusation to the accused via email.  If an email notification from CLUB is not acknowledged, the CLUB will send a USPS certified letter of notice about the complaint of a violation of the Code of Conduct.
2. The CLUB will cite the specific Code of Conduct(s) violations that has been alleged to have been violated.  Any member receiving a notice of concern about a violation of the Code of Conduct may not, under any circumstance, retaliate against another member through threatening communications, use of social media to slander another member, and any other form of contact that may be perceived as an act of retaliation.
3. The member receiving a notice of concern about a violation of the Code of Conduct has 20-calendar days to respond to or to dispute the complaint.  If a member fails to respond within the 20-calendar day-time period, the Board will make a determination, which may include revocation of membership in the CLUB for a period of time or permanently.
4. Should a member who has received a notice about a violation of the Code of Conduct wish to present information in their defense, they must do so in writing to the CLUB (Provide instructions for how to submit the information and to whom) and request review of the violation of the Code of Conduct. The Board will schedule a teleconference to review the allegation with the member. If a member fails to make themselves available for a teleconference within a 30-day time frame following their request for review, the request for review will be deemed void.  The Board will review any records the member may wish to submit on their behalf.  A subsequent call will be scheduled to review the complaint with the accuser along with any records the accuser wishes to submit.  Should the Board deem it necessary, they may schedule more than one teleconference with both the accused and the accuser at separate times to review facts and documentation provided by either party.
5. Following the fact finding, teleconferences, and deliberation teleconference held by the Board, they will issue a final action recommendation, which may recommend:
   * No action needed;
   * A probationary period with a zero-tolerance policy will be given to the member in question;
   * Revocation of membership for a period of time or permanently.
6. The recommendation of the Board will be communicated to both the member and the accuser.  If either party disagrees with the recommendation, one final teleconference may be granted if new or additional facts need to be presented for further consideration.  Following this teleconference, the Board will again deliberate and will issue its final recommendation.
7. The Board of Directors will record the recommendation in the minutes to finalize the process. If the action is revocation of membership, the member must immediately cease all involvement in the club.  If the recommendation is for probation, the CLUB will outline requirements for compliance to remain in good standing with the CLUB.
8. If a removed member continues to show up at club functions, local law enforcement should be alerted.